



## Tips for Enrolling in a Medicare Drug or Health Plan

**Medicare’s Open Enrollment Period is from Oct 15 – Dec 7 each year!!!**  
 In addition, there are other times (special enrollment periods) that allow individuals to join and switch plans, including when someone first begins Medicare or leaves active work status.

**To remain in the same Part D drug plan or Medicare Advantage plan:** You do not need to do a thing other than pay your premiums (if applicable). You will automatically continue with that plan, unless that plan is leaving the area or has dropped you for non-payment of premiums.

**To enroll in a new plan, follow these instructions:** First, **DO NOT call your old plan to dis-enroll.** Enrolling in a new plan automatically dis-enrolls you from your old plan. If you have a supplement policy, you do need to contact that company directly. We recommend not enrolling by calling the new company but by either going on the Medicare website (www.medicare.gov) or calling Medicare directly to enroll; this way you will receive a confirmation number. For some special Medicare Advantage plans, you have to call the plan directly to enroll.

**Special Notes about Medicare Advantage enrollments:** Senior PharmAssist is NOT RESPONSIBLE for knowing whether your healthcare providers accept the Medicare Advantage health plan(s) you are considering. We recommend that **BEFORE** Enrolling in any Medicare Advantage Health Plan that you: Call *all* your healthcare providers (doctors, hospitals, physical therapists, home health agencies, skilled nursing facilities you might use during rehabilitation, and any store or company from which you get medical supplies or equipment including diabetic supplies, oxygen and CPAP machines, etc.) and ask to speak with someone who handles insurance.

**What to ask about Medicare Advantage plans:** I need to know if your practice/agency is “in-network” with the Medicare Advantage Health Plan I might enroll in.

**List ALL your healthcare providers below. Makes notes about which plans are and are not “in-network” for each of your healthcare providers.**

Name of healthcare provider, institution and medical equipment supplier	Plan Name: _____ is “in-network”? yes/no	Plan Name: _____ is” in-network”? yes/no

**To enroll in a stand-alone Part D drug plan or a Medicare Advantage Health plan – you can call Medicare at 1-800-MEDICARE (1-800-633-4227), 7 days/week, 24 hours/day.**

Have your Medicare ID card available, and be ready to give the EXACT name of the plan you want to enroll in. Insurance companies have many different plans so check the name and “code” for the plan.

**Write down the following details when you enroll and keep for your records:**

- Date you called to enroll and when you asked that the plan begin: \_\_\_\_\_
- Name of Medicare customer service person you spoke with: \_\_\_\_\_
- Your enrollment confirmation number: \_\_\_\_\_

**BEST OF LUCK and Call us with questions: 919.688.4772**